NINTENDO DS™
Hamsterz Life™
INSTRUCTION BOOKLET
UBISOFT®

PLEASE CAREFULLY READ THE SEPARATE HEALTH AND SAFETY PRECAUTIONS BOOKLET INCLUDED WITH THIS PRODUCT BEFORE USING YOUR NINTENDO® HARDWARE SYSTEM, GAME CARD OR ACCESSORY. THIS BOOKLET CONTAINS IMPORTANT HEALTH AND SAFETY INFORMATION.

IMPORTANT SAFETY INFORMATION: READ THE FOLLOWING WARNINGS BEFORE YOU OR YOUR CHILD PLAY VIDEO GAMES.

⚠WARNING - Seizures

- Some people (about 1 in 4000) may have seizures or blackouts triggered by light flashes or patterns, such as while watching TV or playing video games, even if they have never had a seizure before.
- Anyone who has had a seizure, loss of awareness, or other symptom linked to an epileptic condition should consult a doctor before playing a video game.
- Parents should watch when their children play video games. Stop playing and consult a doctor if you or your child have any of the following symptoms:

Convulsions	**Eye or muscle twitching**	**Loss of awareness**
Altered vision	**Involuntary movements**	**Disorientation**

- To reduce the likelihood of a seizure when playing video games:
  1. Sit or stand as far from the screen as possible.
  2. Play video games on the smallest available television screen.
  3. Do not play if you are tired or need sleep.
  4. Play in a well-lit room.
  5. Take a 10 to 15 minute break every hour.

⚠WARNING - Radio Frequency Interference

The Nintendo DS can emit radio waves that can affect the operation of nearby electronics, including cardiac pacemakers.

- Do not operate the Nintendo DS within 9 inches of a pacemaker while using the wireless feature.
- If you have a pacemaker or other implanted medical device, do not use the wireless feature of the Nintendo DS without first consulting your doctor or the manufacturer of your medical device.
- Observe and follow all regulations and rules regarding use of wireless devices in locations such as hospitals, airports, and on board aircraft. Operation in those locations may interfere with or cause malfunctions of equipment, with resulting injuries to persons or damage to property.

⚠WARNING - Repetitive Motion Injuries and Eyestrain

Playing video games can make your muscles, joints, skin or eyes hurt after a few hours. Follow these instructions to avoid problems such as tendinitis, carpal tunnel syndrome, skin irritation or eyestrain:

- Avoid excessive play. It is recommended that parents monitor their children for appropriate play.
- Take a 10 to 15 minute break every hour, even if you don't think you need it.
- When using the stylus, you do not need to grip it tightly or press it hard against the screen. Doing so may cause fatigue or discomfort.
- If your hands, wrists, arms or eyes become tired or sore while playing, stop and rest them for several hours before playing again.
- If you continue to have sore hands, wrists, arms or eyes during or after play, stop playing and see a doctor.

⚠WARNING - Battery Leakage

The Nintendo DS contains a rechargeable lithium ion battery pack. Leakage of ingredients contained within the battery pack, or the combustion products of the ingredients, can cause personal injury as well as damage to your Nintendo DS.

If battery leakage occurs, avoid contact with skin. If contact occurs, immediately wash thoroughly with soap and water. If liquid leaking from a battery pack comes into contact with your eyes, immediately flush thoroughly with water and see a doctor.

To avoid battery leakage:

- Do not expose battery to excessive physical shock, vibration, or liquids.
- Do not disassemble, attempt to repair or deform the battery.
- Do not dispose of battery pack in a fire.
- Do not touch the terminals of the battery, or cause a short between the terminals with a metal object.
- Do not peel or damage the battery label.

Important Legal Information

REV-E

This Nintendo game is not designed for use with any unauthorized device. Use of any such device will invalidate your Nintendo product warranty. Copying of any Nintendo game is illegal and is strictly prohibited by domestic and international intellectual property laws. "Back-up" or "archival" copies are not authorized and are not necessary to protect your software. Violators will be prosecuted.

The official seal is your assurance that this product is licensed or manufactured by Nintendo. Always look for this seal when buying video game systems, accessories, games and related products.

Official Nintendo Seal

Nintendo does not license the sale or use of products without the Official Nintendo Seal.

THIS GAME CARD WILL WORK ONLY WITH THE NINTENDO DS™ VIDEO GAME SYSTEM.

Wireless DS Multi-Card Play 1-2

THIS GAME ALLOWS WIRELESS MULTIPLAYER GAMES WITH EACH DS SYSTEM CONTAINING A SEPARATE GAME CARD.

EVERYONE

E

CONTENT RATED BY ESRB

Important Legal Information

This Nintendo game is not designed for use with any copying device. Use of any such device will invalidate your Nintendo product warranty. Copying of any Nintendo game is illegal and is strictly prohibited by domestic and international intellectual property laws. "Back-up" or "archival" copies are not authorized and are not necessary to protect your software. Violators will be prosecuted.

REV-E

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⚠ CAUTION - Stylus Use

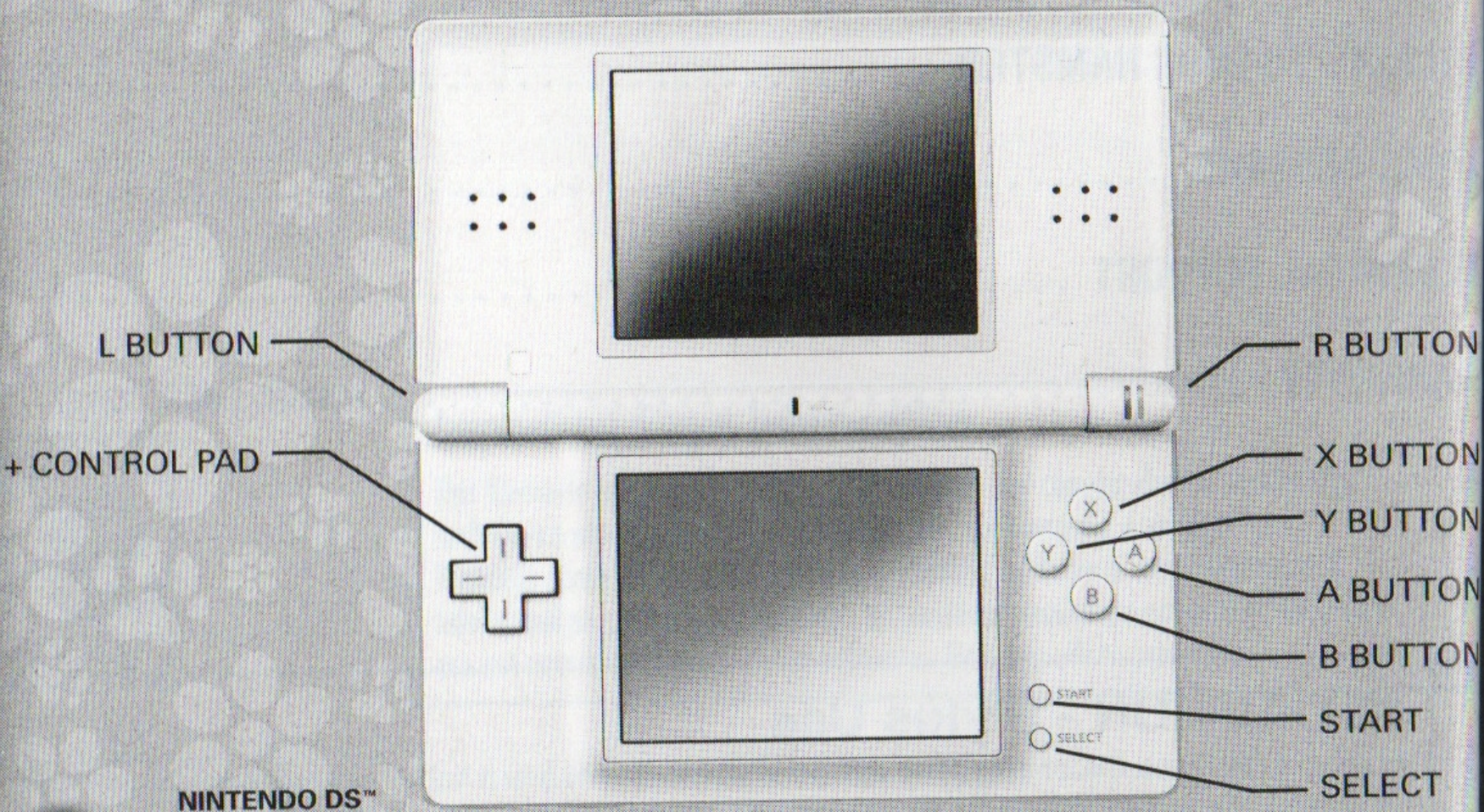
To avoid fatigue and discomfort when using the stylus, do not grip it tightly or press it hard against the screen. Keep your fingers, hand, wrist and arm relaxed. Long, steady, gentle strokes work just as well as many short, hard strokes.

GETTING STARTED

To begin playing, insert the Hamsterz Life™ Game Card into your Nintendo DS™ system and push the Power Button.

CONTROLS

Use your stylus to interact with your hamster and other menu items in the game. Use the +Control Pad Left or Right to pan the camera left and right. Use the R Button to zoom in and the L Button to zoom out. Use START to pause your game.



NINTENDO DS™

STARTING THE GAME

- Choose Hamsterz with the stylus to start the game.
- You can start a new game or continue a saved game. Choose to start from the beginning if this is your first time playing.
- If you choose to continue, the game will start from the save.

INTRODUCTION

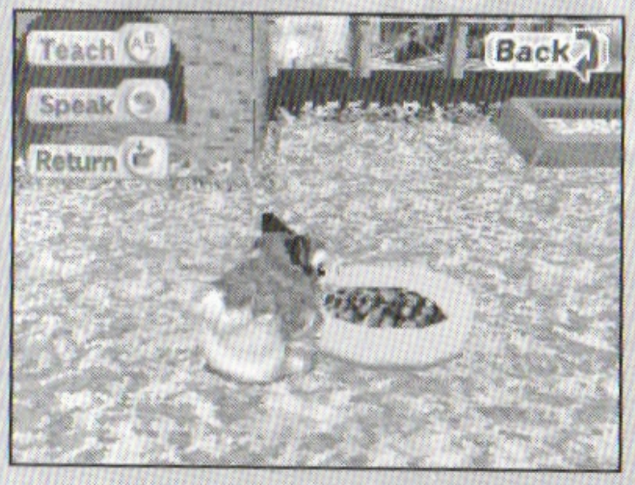
Get ready to enter the tiny world of Hamsterz Life! Do you have what it takes to care for, feed, play with, and teach your hamster? Its happiness depends on you! The more time you spend together, the more surprises await you! You'll have five different hamsters to choose from, each with its own cute look and unique personality!

MAIN MENU

This is the Menu screen. Your hamster's portrait will be displayed in the upper left-hand corner of the lower screen. Pay attention to the different faces your hamster makes; this could be a clue to its current mood or status! Alternately, you can press the Status button located below your hamster's name to see more detailed information.

Your hamster will let you know when it's time to play. The Play icon will appear on the lower screen to the left of the bell when the hamster wants to play. See the Play section on page 13 for more information.

TALKING TO YOUR HAMSTER

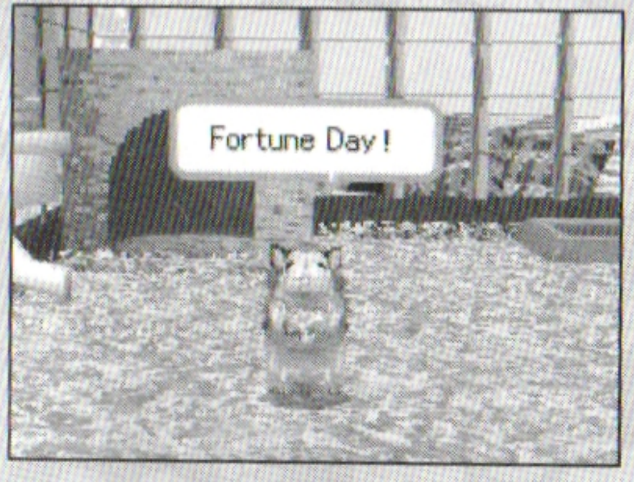


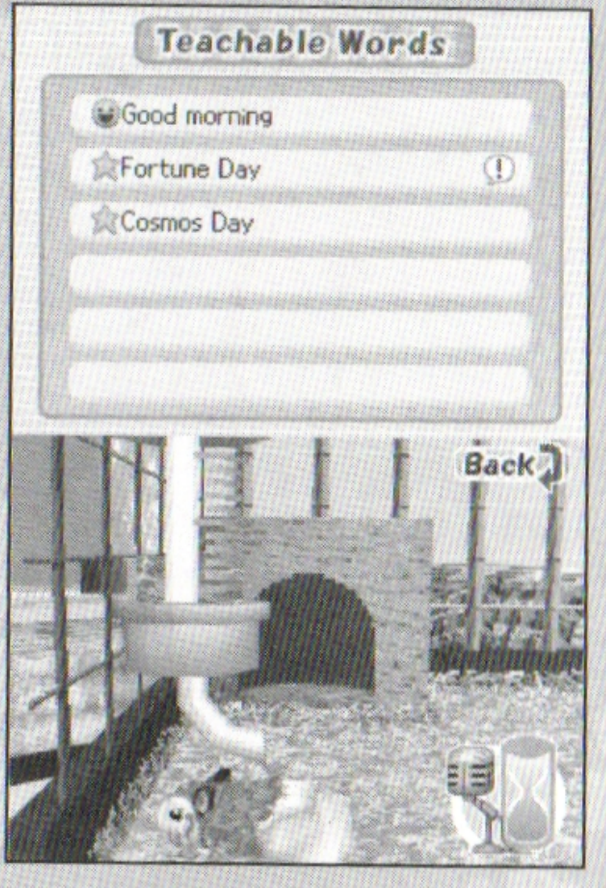
TEACHING GREETINGS

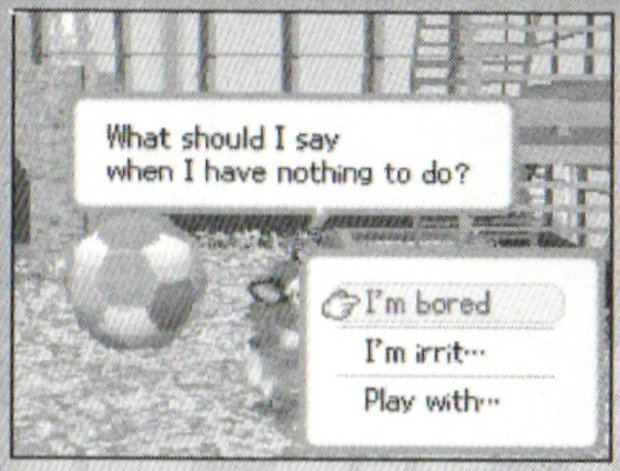
The hamsters that you care for are smart and can learn words and phrases from you! Choose Teach with the stylus – a list of words that can be taught appears on the top screen. When the microphone and the hourglass appear, choose a word from the list and speak it into the DS microphone port.

Finish speaking before time runs out! Speak slowly and clearly into the microphone.

Sometimes it might take a while before your hamster learns a word. You might need to repeat some of the words and phrases listed numerous times – just be patient with your pet!







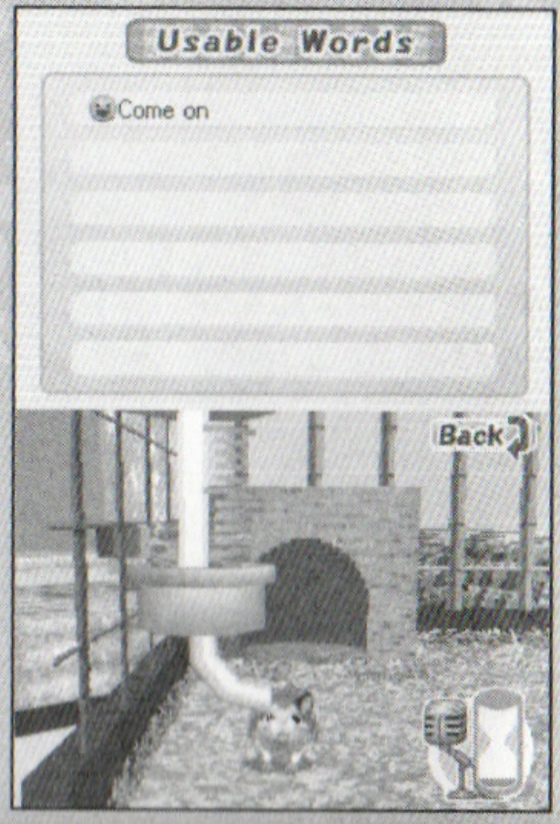
TEACHING FEELINGS

Sometimes your hamsters will ask for your help to describe how they are feeling. Use the stylus to pick the word or phrase that answers the question. Choose one of three options. Choose the option that best describes how the hamster is feeling.

If the answer is correct, the hamster will learn the word!

SPEAKING

Sometimes you will want to speak to your hamsters after they've learned a few words and phrases. Touch Speak to see the list of words. Choose one and speak into the microphone – the hamster will respond accordingly.



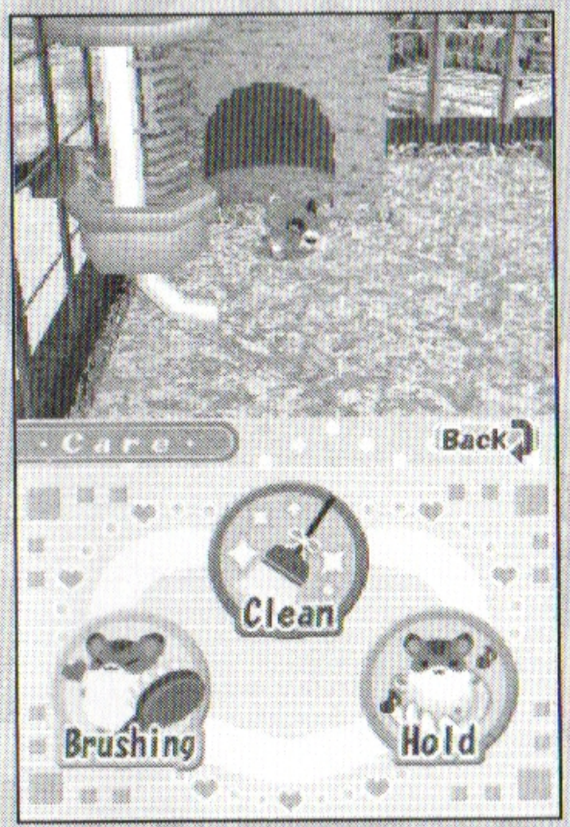
GAME SCREENS

FOOD

Hamsters love to eat a variety of foods. Make sure you give them something to eat whenever they are hungry so they can stay healthy and strong!

- Food includes entrées, vegetables, snacks, and water.
- To keep hamsters happy, give them food twice a day and water four times a day.
- Choose Return to put away the container after a meal.

CARE

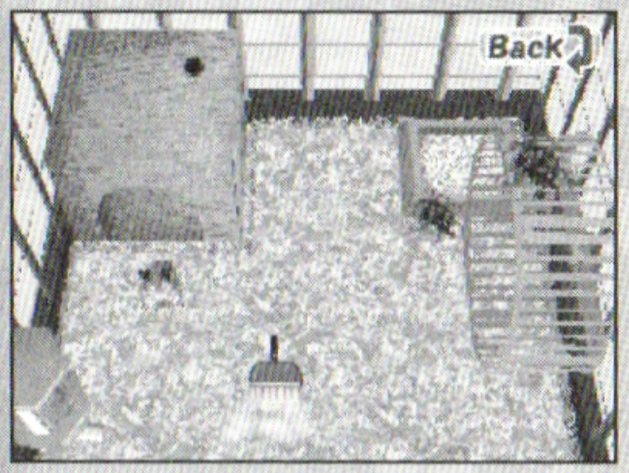


Hamsters need love, too! You need to care for your pet's health and well-being, as well as the environment it lives in.

There are three ways to care for your hamsters. They are Brushing, Clean, and Hold.

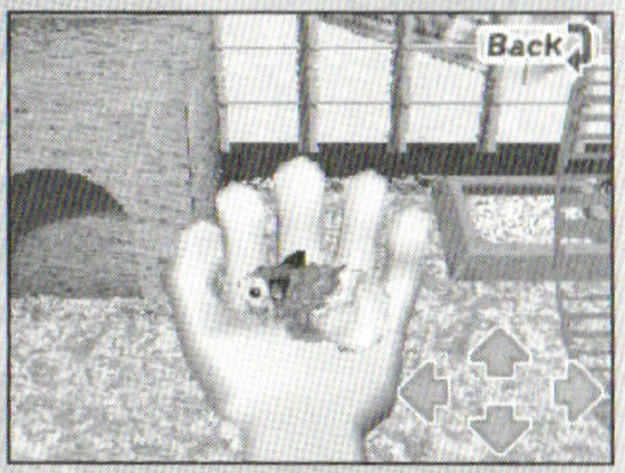
Brushing is a good way for you to bond with your hamsters. They really enjoy being clean, so check their status daily. When you choose Brushing, the stylus cursor becomes a brush.

Use it to clean the hamster. If the hamster is dirty, dust will come out of its coat.



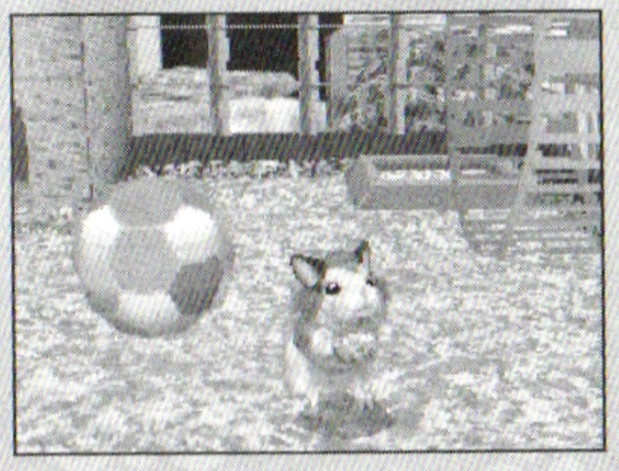
Sometimes hamsters can be messy, and if their cage gets dirty they become sad. When you choose Clean, the stylus cursor becomes a broom. Use the broom t remove waste and trash from the cage.

Hamsters love to be held – and they're small enough to fit in your hand. When you choose Hold, a hand will appear. Touch the arrows to move the hamster in that direction. Be gentle!



TOYS

You can't have fun without toys! Hamsters love playing with a variety of items. Choose Toys to see the list of toys you have. Choose a toy to place in the cage and watch the hamster play with it!



When you play mini-games with your hamster you can win toys as prizes. Once you win a toy it will be kept in your toy list and you can always play with it.

REDECORATING

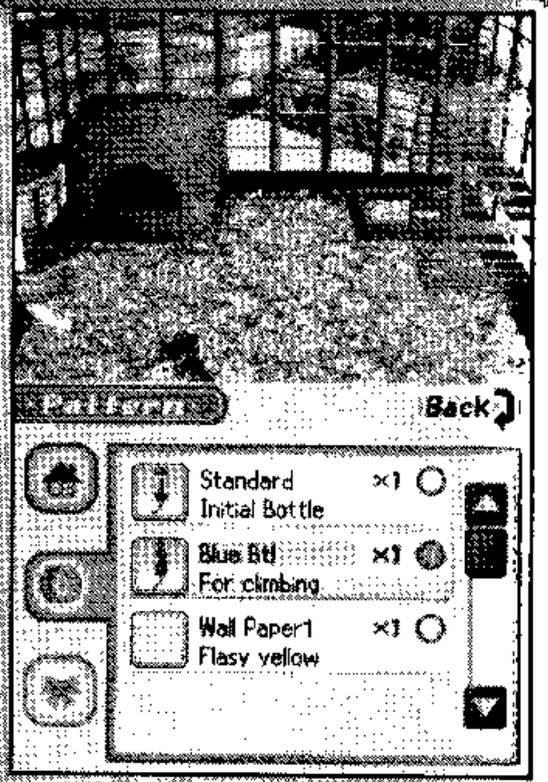
People enjoy changing their room decorations and so do hamsters! Choose Pattern to redecorate. Sometimes you will win decoration items and accessories in the mini-games. Use these to spice up your hamster's décor!

THE HOUSE ICON

There are different cage types in Hamsterz Life. Choose which cage you would like to use and watch your hamster explore its new home.

THE WHEEL ICON

Hamsters love to run on their wheels! When you win a new wheel type, make sure to give it to your pet. Choose the type of wheel, water bottle, and wallpaper you would like to use. (The wallpaper is for the menu.)



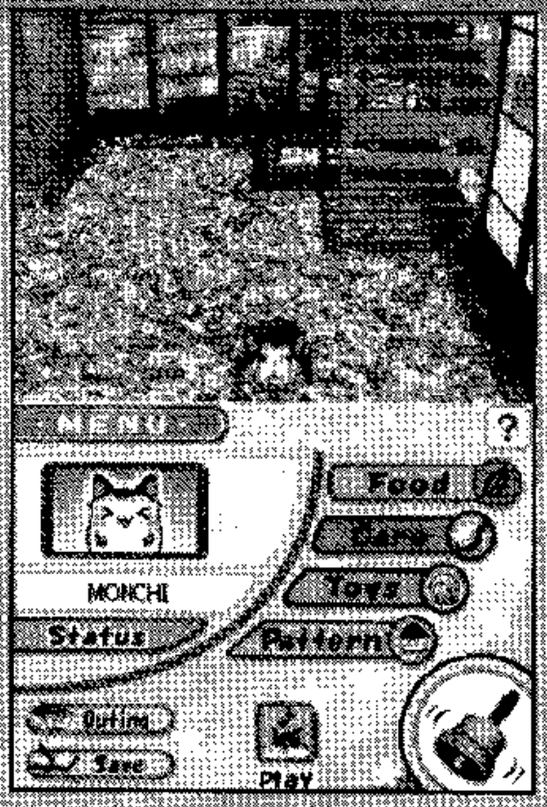
THE RIBBON ICON

Hamsters also love to wear clothes, costumes, and accessories. Change the hamster's accessory and admi its new look!

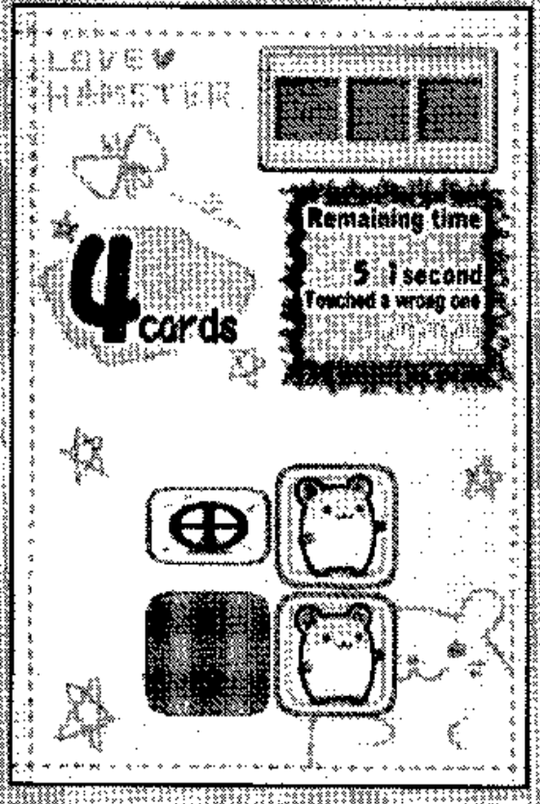
PLAY

Mini-games are the best place to win new items for your hamster. Click on the Play icon to play mini-games.

Your hamster will tell you what mini-game you'll be playing. Each mini-game will be explained in detail so you'll always know what to do.



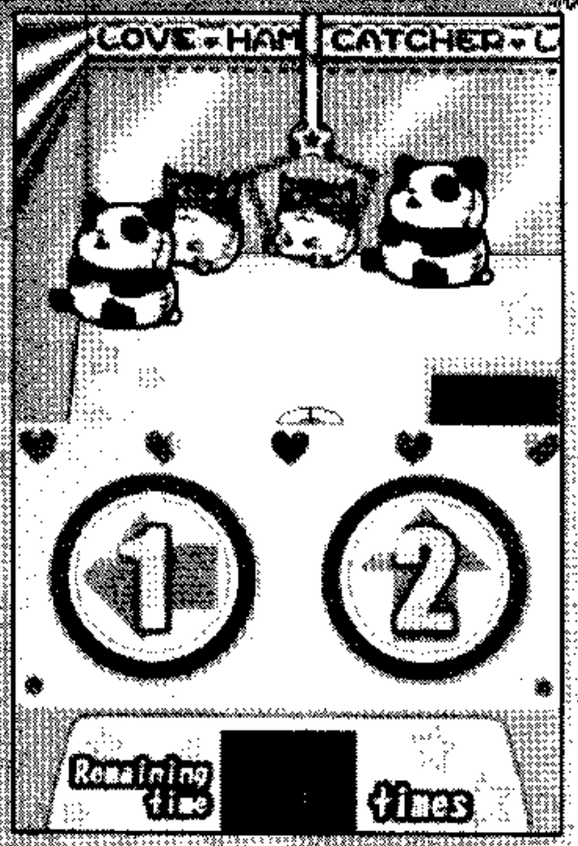
MEMORY GAME



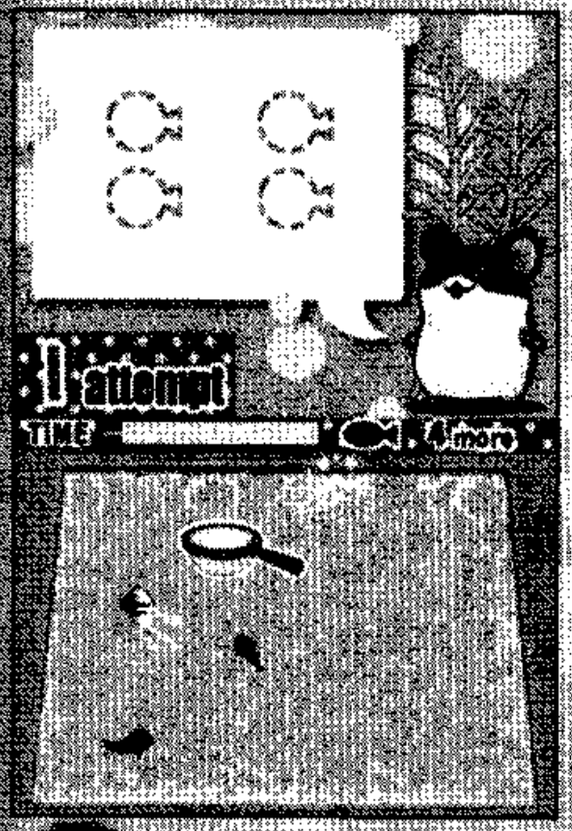
This will train your memory. Pay attention to each card and try to remember where they are placed before they are flipped over. Can you remember where the matching cards are placed?

ITEM CATCHER

Control the machine to pick up a stuffed animal. Click on button number one to move the arm to the left, and then click on button number two to move the arm up. Try to make sure you have the arm placed exactly over the center of the hamster so it doesn't drop.



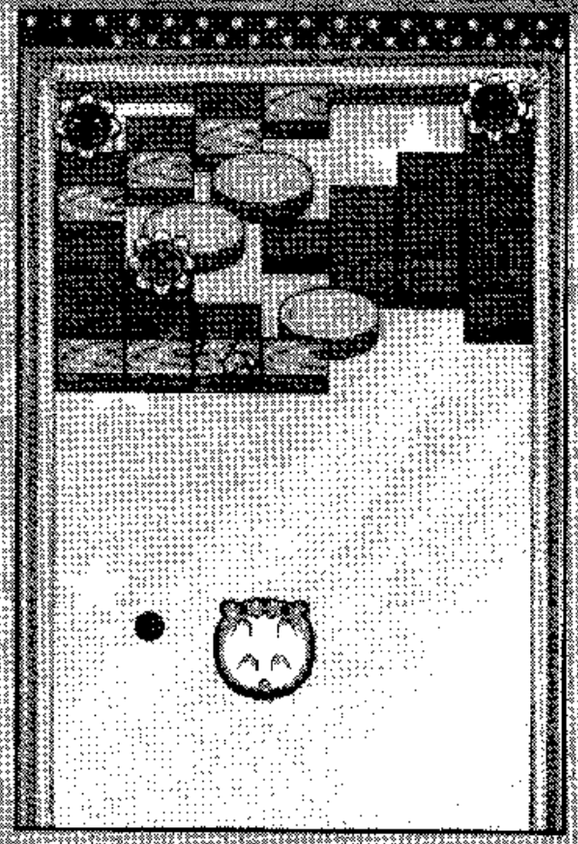
FISHING



Use the stylus to catch fish with a net. You will see thei shadows wiggle right before they jump out of the wate Be careful not to catch anything that isn't a fish or you will lose time.

BALL ATTACK

Use the hamster to hit the ball up. Try to erase all the panels. Pick up falling items like a 3-ball or a Laser Power-Up to help you clear the stage. To use the Laser Power-Up, tap your hamster puck repeatedly to fire pellets!

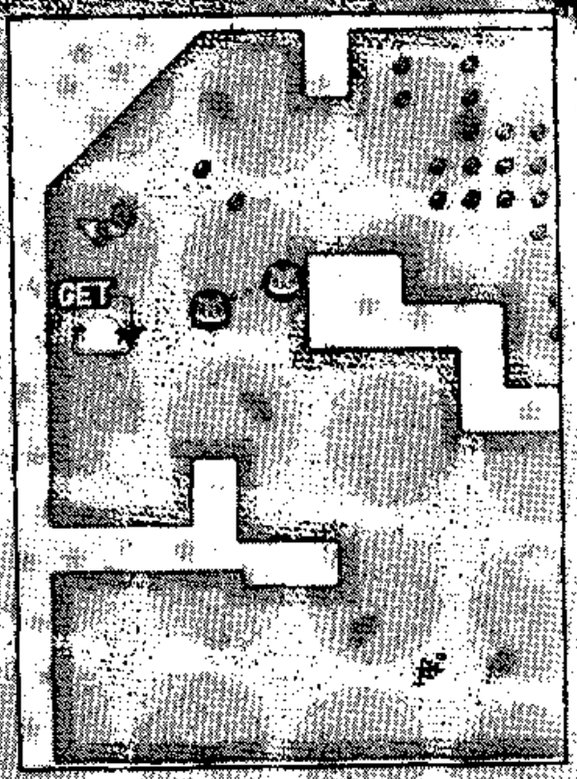


GET THAT PRESENT

This is just like bowling! Hitting the present allows you to win the prize inside. Pick up the ball and launch it in the direction of the present. Be careful not to hit the gloomy cloud monsters or it's game over!

SPINNING PANIC

Sunflower seeds are scattered throughout the field. Tapping the lower screen activates the hamster balls. If you tap at the right moment you can make the balls move forward. Try to gather as many seeds as you can. Watch out for walls and caterpillars since they will change your travel direction...but sometimes this can work to your benefit!

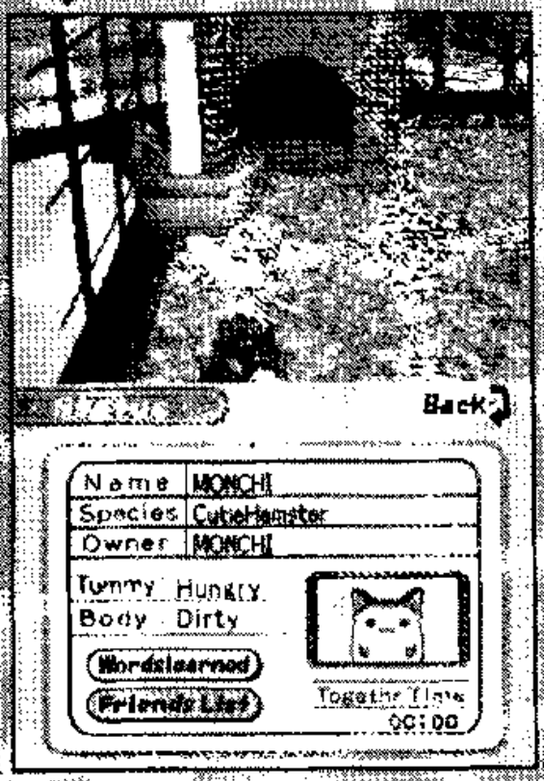


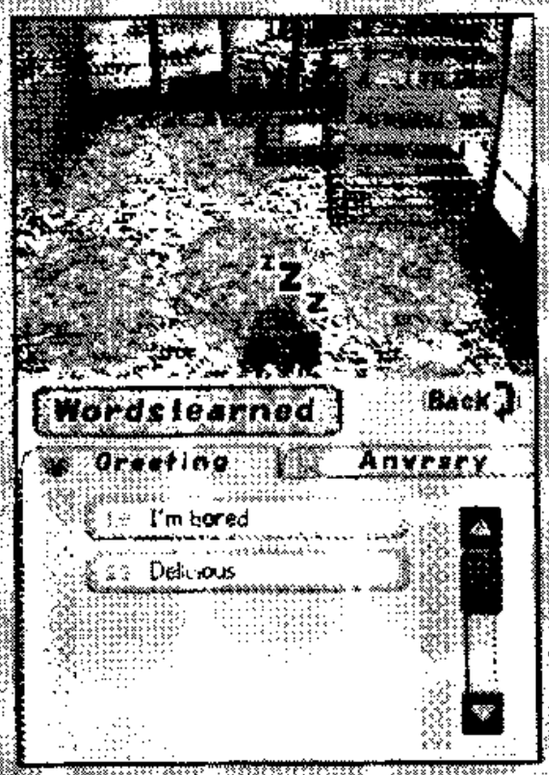
SLIDE PANEL

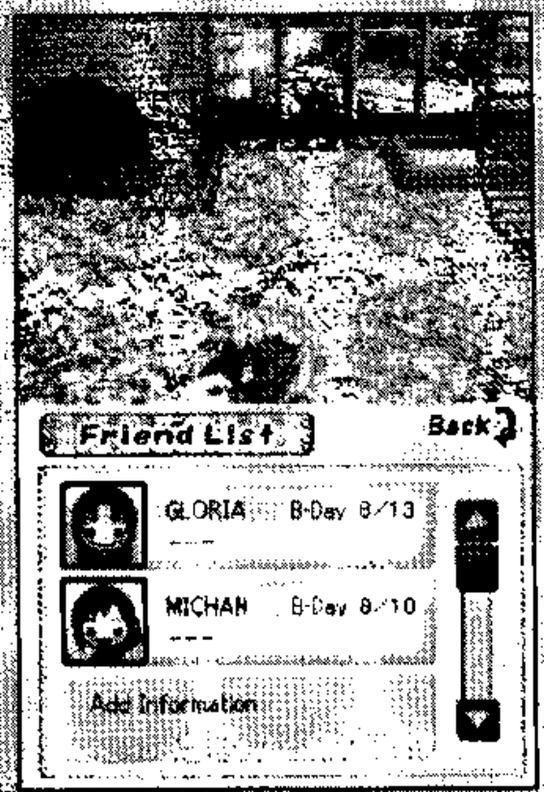
The image on the top screen will be scrambled and it up to you to put things back together. Use the stylus t move pieces until the bottom image matches the top.

STATUS

It's every pet owner's responsibility to care for his or her hamster. Always check on your pet's status to make sure it is happy and healthy. Click on Status to see important information:



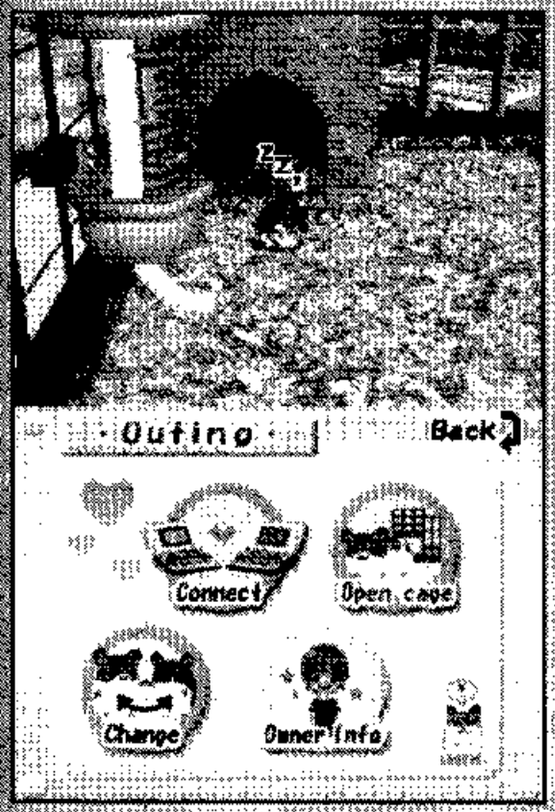




- The hamster's name, breed, and owner's name are displayed.
- The menu also shows the hamster's hunger and cleanliness.
- The amount of time you have spent with the hamster and the list of words the hamster has learned are displayed.
- The friend list will show all the players you've played with in the wireless game.

GOING OUT

Sometimes a hamster will want to get outside of its cage to have even more fun meet other hamsters!



The Outing option includes Connect, Open Cage, Change, and Owner Information.

CONNECT

Click on Connect to play the Wireless Multi-Card game!

- The wireless game is a two-player game.
- Both players need a copy of Hamsterz Life.
- Both players go to the Outing screen and choose Connect. When the connection is successful, two hamsters will play in the same cage.
- The friend list will automatically update to add the other player. The friend list will save up to 20 names. One the list reaches 20, the older names will disappear as new names appear. CAUTION: If the player connecting to your system uses the same name and icon as the previous player, the previous friend's info will be overwritten.

Exchange Items

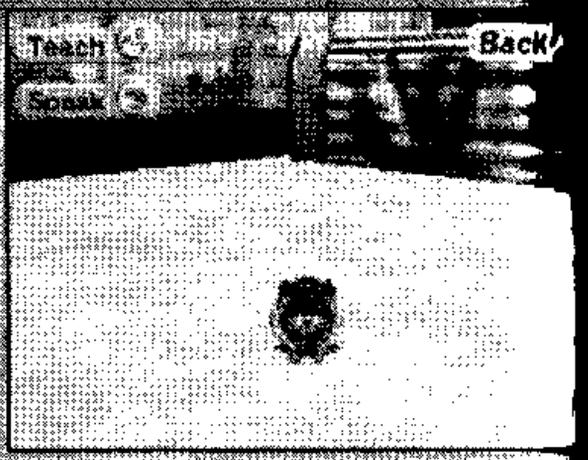
When you use the Wireless Multi-Card option you can share hamsters and play together. You can also exchange toys and accessories.

OPEN CAGE

When you let your hamster out of his cage, you can play with him in your room.

CHANGE

You can switch your current hamster for one of a different breed. Your current hamster will be kept by Hammy. She can keep up to four hamsters for you.



OWNER INFORMATION

When you choose Owner Information, your name, birthday, zodiac sign, blood type, family list, and friend list will be displayed.

SAVE

- Save the hamster's progress as well as the condition of the cage and other information.
- Whenever you save, the previous save will be overwritten, so be careful!

WARNING: Do not turn off the game while saving, or there is a chance the data will be destroyed.

HELP

When you click on Help (the question mark button), Hammy will teach you different things. When you're confused, ask Hammy for some advice!

TECHNICAL SUPPORT

Before contacting Ubisoft's Technical Support Department, please first read through this manual. Also browse through our FAQ listings or search the support database at our website, **http://support.ubi.com.** Here you will find the most recently updated information since the game's release.

Whenever you contact the Technical Support Department, please include the following information or have it available if you are calling:

- Full product title
- Game console you are using

Support Over the Internet

This is the best way to find answers to common issues with our games. Our Frequently Asked Questions list is available 24 hours a day, 7 days a week and contains the most up-to-date Technical Support information available, including patches that can be downloaded free of charge. We update the Support pages on a daily basis, so please check here first for solutions to your problems: **http://support.ubi.com.**

Contact Us by Webmail

Due to high volumes of spam, viruses, and other non-support-related contacts, we no longer offer support via standard email. However, we do provide something better, webmail. By taking your questions directly through our website we have completely eliminated all spam contacts. As a result, we are able to respond to your questions much more quickly than we could through standard email. To send us a webmail, simply log into our site at **http://support.ubi.com.**

From this site, you will be able to enter the Ubisoft Solution Center, where you can browse through our lists of Frequently Asked Questions (FAQ), search our database of known problems and solutions, and send in a request for personal assistance from a Technical Support representative by using the **Ask a Question** feature on the Frequently Asked Questions page. Most webmail contacts are responded to within two business days.

Contact Us by Phone

You can also contact us by phone by calling **(919) 460-9778** (for our customers in Quebec we provide French language support at (866) 824-6515). Please note that this number is for technical assistance only. No gameplay hints or tips are given over the Technical Support line. When calling our Technical Support line, please make sure you are in front of your gaming system and have all of the necessary information listed above at hand. Be advised that our Technical Support representatives are available to help you **Monday through Friday from 9 am–9 pm Eastern Time** (French language support available from 7 am–4 pm EST).

While we do not charge for technical support, normal long distance charges apply. To avoid long distance charges, or to contact a support representative directly after these hours, please feel free to browse our Frequently Asked Questions lists or to send us a webmail. Webmail questions usually receive a response within two business days.

Contact Us by Standard Mail

If all else fails you can write to us at:

Ubisoft Technical Support
3200 Gateway Centre Blvd.
Suite 100
Morrisville, NC 27560

Return Policy

Please do not send any game returns directly to Ubisoft before contacting Technical Support. It is our policy that game returns must be dealt with by the retailer or online site where you purchased the product. If you have a damaged or scratched CD, please visit the FAQ listing for your game and get the latest replacement policy and pricing. We will not accept unsolicited returns/exchanges without prior approval and an RMA (Return Materials Authorization) number from a support representative.

WARRANTY

Ubisoft warrants to the original purchaser of its products that the products will be free from defects in materials and workmanship for a period of ninety (90) days from the date of purchase. Ubisoft products are sold "as is," without any expressed or implied warranties of any kind, and Ubisoft is not liable for any losses or damages of any kind resulting from use of its products. Ubisoft agrees for a period of ninety (90) days to either replace defective product free of charge provided you return the defective item with dated proof of purchase to the store from which the product was originally purchased or repair or replace the defective product at its option free of charge, when accompanied with a proof of purchase and sent to our offices postage prepaid. This warranty is not applicable to normal wear and tear, and shall be void if the defect in the product is found to be as a result of abuse, unreasonable use, mistreatment, or neglect of the product.

Limitations

This warranty is in lieu of all other warranties and no other representations or claims of any nature shall be binding on, or obligate Ubisoft. Any implied warranties applicable to Ubisoft products, including warranties of merchantability and fitness for a particular purpose, are limited to the ninety (90) day period described above. In no event will Ubisoft be liable for any special, incidental, or consequential damages resulting from possession, use, or malfunction of Ubisoft products. Some states do not allow limitations as to how long an implied warranty lasts and/or exclusions or limitations of incidental or consequential damages. So the above limitations and/or exclusions of liability may not apply to you. This warranty gives you specific rights, and you may also have other rights that vary from state to state.

Notice

Ubisoft reserves the right to make improvements in its products at any time and without notice.

Refunds

Ubisoft cannot provide refunds or otherwise process returns for credit of any kind other than an identical product replacement. Any product refund request must occur at the place of purchase, as the individual retail outlets set their own refund policy. This policy covers identical product replacements only.

Product / Documentation Replacements

Please contact a Ubisoft Technical Support representative directly before sending your product to us. In many cases, a replacement is not the best solution. Our Support representatives will help you determine if a replacement is necessary or available. You will need to first acquire an RMA (Return Materials Authorization) number to process your return or replacement. Without an RMA number from a support representative, your replacement request will not be processed.

If we determine a return or replacement is necessary:

Within the 90-Day Warranty Period

Please return the product (media only) along with a copy of the original sales receipt, showing the date of purchase, a brief description of the difficulty you are experiencing including your name, address (no PO boxes), and phone number to the address below. If the product was damaged through misuse or accident (cracks, scratches), or if you do not have a dated sales receipt, then this 90-day warranty is rendered void and you will need to follow the instructions for returns after the 90-day warranty period.

After the 90-Day Warranty Period

Please return the product (media only) along with a check or money order for the amount corresponding to your product (see replacement fees below) made payable to Ubisoft, a brief description of the difficulty you are experiencing, including your name, address (no PO boxes), RMA number, and phone number to the address below.

Replacement Fees

Our most recent replacement fee schedule is available online. Please visit http://support.ubi.com for an updated price list.

Warranty Address and Contact Information

Phone: (919) 460-9778
Hours: 9 am–9 pm (EST), M–F

Address:

Ubisoft Support • 3200 Gateway Centre Blvd. • Suite 100 • Morrisville, NC 27560

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